



8/17/2011

Dear CAIRS OSS Users:

From all of us at Unique Communications we would like to thank you for using CAIRS OSS as a key part of your network operations. Because of your commitment and feedback over the years, together we have made CAIRS OSS an effective tool for many important telephone management responsibilities. Supporting you has been our great pleasure and focus. However, as you know over the past few years we have shifted our efforts from CAIRS OSS, to cairs.net (CAIRS 4.0). CAIRS OSS is getting old in software years and the time is coming for us to plan our discontinuation of CAIRS OSS support.

Effective October 1, 2012 Unique Communication Solutions will no longer be providing support for CAIRS OSS and UCall (Version 3.0).

There are many reasons that influenced our decision to discontinue CAIRS OSS support. Here are a couple of the main reasons: For our Department of Defense users, the technology that was used to build CAIRS OSS is out dated, CAIRS OSS is no longer able to keep up with stringent JITC security requirements, and has been removed from the Approved Product List (APL). In addition, Microsoft has discontinued its support of Visual Basic 6, the development language used for CAIRS OSS.

To make sure that we don't leave any of you without a solution, we are continually upgrading Cairns.net to meet your needs from your current CAIRS OSS system; a host of new and exciting features are being added to Cairns.net (Cairns 4.0) which will enhance your management ability. Cairns.net is our latest JITC certified solution.

To learn more about Cairns.net please go to <http://cairs.unique.net/>. If you have any questions please contact our technical support team or our sales team.

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